

BOOKING FORM

Tel : 01489 579944 Mob : 07780 667122



www.ponymagic.co.uk

Please complete the booking form and read our terms and conditions, if you are happy to proceed with a booking please sign and date at the bottom of the form and return with your deposit of 50% to:

Julia Coles
63 Holly Hill Lane
Sarisbury Green
Southampton
Hampshire
SO31 7AE

Date of party or event

Client Name and Address

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.....
.....

Contact tel numbers, home and mobile

Venue Address (if different to above) please include full postcode
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.....

Describe where you wish the pony rides to take place, garden, recreation ground etc
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Mileage.....Time of party.....No of riders.....

I have read and accept the pony magic terms and conditions and enclose 50% of the booking price as deposit, the remaining balance to be paid on arrival.

Signature.....Print Name.....Date.....

Please do not hesitate to get in touch if you have any queries
We welcome your feedback
Happy riding!

Terms & Conditions

- If you wish to make a pony magic booking please contact us in the first instance by email or telephone, alternatively print off a booking form and return by post with your deposit. A 50% deposit will be charged for all bookings with the outstanding balance to be paid in full upon arrival at the event or party by cash or cheque.
- In most cases we will arrange a site visit prior to the party or event, this gives opportunity to make a full risk assessment and discuss any queries you may have to ensure the event runs smoothly, we can also collect your booking form and deposit at this time.
- Cancellation – your party or event will only be cancelled by us in exceptional circumstances beyond our control, if this happens you will be offered a full refund or an alternative date. If the client cancels within 4 weeks of the party the deposit paid is non refundable, however in extreme weather conditions deposits will be returned or an alternative date agreed upon. We find that ponies and children don't mind a little bit of rain and if possible we will provide a gazebo for shelter.
- We are able to travel within a 20 mile radius of our base in Sarisbury green however outside of this area an additional mileage cost will be incurred of £1.50 per mile (one way only) to cover extra time and diesel. Occasionally we may encounter traffic problems but will make up the time if running late.
- Please ensure adequate adult supervision for children at parties, we will supervise children riding or handling the ponies but younger and less confident children may need to be held whilst on the pony. It is also wise to check with parents that children do not have allergies to ponies and they are happy for them to ride. Please do not feed the ponies.
- Our ponies are quiet and well trained however they can be sensitive to distractions such as loose dogs and bouncy castles ! Please bear this in mind when booking your party, we will be happy to advise, also consider in wet weather we cannot guarantee that our ponies will not leave footprints on your grassed area, they do not wear shoes to keep damage to a minimum. Permission must be gained for use of any public areas such as parks or village hall land and details provided to us in advance.
- We ask that our instructions and guidelines for behaviour when handling or riding the ponies are followed for the safety of the children and welfare of the ponies, we reserve the right to leave a party if anyone becomes abusive to our ponies or pony magic staff.